



Social Good

Software

How to setup your emails

1. Write your email in Google Docs or Microsoft Word
2. Create your query and note type with Altru for your email
3. Setup the email designer with your content and query

eTicket Emails



eTicket



Reminder Email



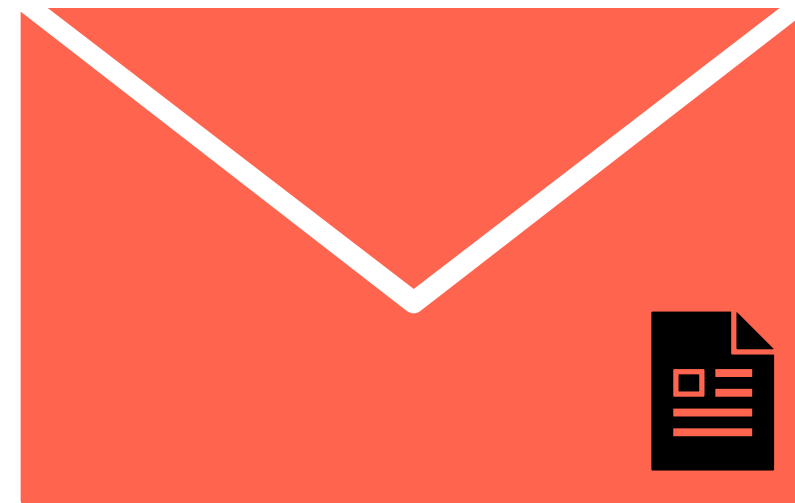
Post Visit Email

eTicket Email



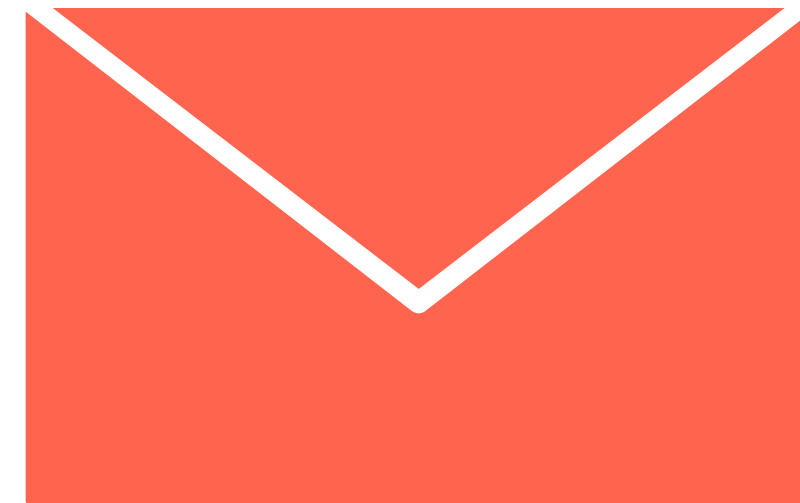
Great for sending an email that auto generates a eTicket number and a PDF with their tickets.

Reminder Email



Great for sending out a reminder of their upcoming visit with their tickets attached as a PDF. This email can go out the day of their visit or one day before.

Post Visit Email



Great for following up with guest who have visited. You can send a membership offer or just collect feedback on their experience.

FAQ

Do these emails account for sales orders
over the phone, online and in person?

If I manually resend an email
will my tickets be updated?

If I delete the note type from the sales order will the email go out with the right tickets?

If I open the eTicket preview on the Email Designer will I see the latest ticket available?