



Social Good

Software

How is availability calculated?

Calendar Query

The screenshot shows a query builder interface with two main sections: filters and results fields.

Filters Section:

- Includes records where:
 - Program Events\Name is equal to Timed Admission
 - and Program Events\Start date is on or after today
 - and Capacity is greater than 0

Results Fields Section:

- Results fields to display:
 - Program Events\Name
 - Program Events\Start date
 - Program Events\Start time
 - Program Events\End time
 - Program Events\Capacity
 - Program Events\Event record

The interface includes various icons for editing, deleting, and sorting, as well as logical operators like 'and', 'or', and mathematical symbols like '+', '-', 'Σ', and 'abz'.

Reserved Event Query

The screenshot displays a query builder interface with two main sections: 'Include records where:' and 'Results fields to display:'. The top section contains three filter conditions: 'Refund status is equal to 0', 'and Sales Order Item\Sales Order Item Ticket\Program\Name is equal to Timed Admission', and 'and Sales Order Item\Sales Order Item Ticket\Program Events\Start date is on or after today'. The bottom section lists six fields to be displayed: 'Sales Order Item\Sales Order Item Ticket\Program Events\Name', 'Sales Order Item\Sales Order Item Ticket\Program Events\Start date', 'Sales Order Item\Sales Order Item Ticket\Program Events\Start time', 'Sales Order Item\Sales Order Item Ticket\Program Events\End time', 'Sales Order Item\Quantity', and 'Sales Order record'. The interface includes navigation icons for adding, removing, and moving conditions and fields.

Include records where:

- Refund status is equal to 0
- and Sales Order Item\Sales Order Item Ticket\Program\Name is equal to Timed Admission
- and Sales Order Item\Sales Order Item Ticket\Program Events\Start date is on or after today

Results fields to display:

- Sales Order Item\Sales Order Item Ticket\Program Events\Name
- Sales Order Item\Sales Order Item Ticket\Program Events\Start date
- Sales Order Item\Sales Order Item Ticket\Program Events\Start time
- Sales Order Item\Sales Order Item Ticket\Program Events\End time
- Sales Order Item\Quantity
- Sales Order record

Capacity - Sold = Availability

How is sold calculated?

Quantity + Quantity + Quantity + Quantity = Sold

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Capacity - Sold = Availability

Incorrect quantity displayed on the Calendar?

Can I manually override availability and mark it as sold out?